

FREQUENTLY ASKED QUESTIONS

Q: HOW MUCH DO I HAVE TO PAY FOR THE SERVICES?

All NORC services are FREE.

Q: HOW DO I QUALIFY FOR ASSISTANCE FROM THE NORC PROGRAM?

If you are an Older Adult, 60 years of age or older, you automatically qualify for assistance from the program.

Q: HOW DO I REGISTER OR SIGN UP FOR ASSISTANCE FROM THE PROGRAM?

Contact our office (718)919-2100 email info@bnscdc.org.

Q: CAN I GET ASSISTANCE FROM THE NORC PROGRAM IF I DO NOT LIVE IN DISTRICT 36 BROOKLYN?

Yes, you can.

Q: CAN I GET ASSISTANCE FROM THE NORC PROGRAM IF I AM NOT A SENIOR?

Yes, you may receive assistance from the program, on behalf of the senior.

Q: IF I AM UNABLE TO PHYSICALLY COME TO THE OFFICE FOR HELP, CAN I STILL GET HELP?

Yes, we make accommodations for individuals with mobility challenges.

Q: IF MY PRIMARY LANGUAGE IS NOT ENGLISH CAN I RECEIVE ASSISTANCE IN MY LANGUAGE?

Yes, we provide translation services through the Language Lines Solutions.

Q: HOW MANY SERVICES AM I ALLOWED TO HAVE AT ONE TIME?

As many services as you need to ensure that all of your needs are met.

Contact Us

Brooklyn Neighborhood Services

20 Bancroft Place
Brooklyn, New York 11233
(between Herkimer Street and
Atlantic Avenue)

P (718)919-2100

F (718)919-2725

info@bnscdc.org

VISIT our website

www.bnscdc.org

  @bkneighborhood



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OPPORTUNITY



OLDER ADULT SERVICES PROGRAM

**Central Brooklyn
Residents 60 years
of age and over
receive FREE
SERVICES and
programs!**

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NYC Department for
the Aging

WHAT IS A NORC?

NORC stands for **Naturally Occurring Retirement Community**, a designation for an area with a significant aging population. NORCs are geographically defined, either by the dimensions of an apartment building complex (a Vertical NORC) or by the boundaries of a neighborhood (Horizontal NORC). BNS administers a Horizontal NORC.

The NORC Objective

The NORC program seeks to support the Older Adult members of the community by coordinating access to health and social services with the goal of enabling them to age in their own homes.

The NORC Process

NORCs facilitate and integrate the services that are already available in the community as well as organize additional services and supports necessary for a personalized experience.

NORC Services Include:

- Food Insecurity Assistance
- Healthcare Assistance
- Fraud Detection & Prevention
- Technology Training
- Personal Shopping Assistance
- Deed Theft Awareness Counseling
- Emergency Home Repair Assistance
- Financial Literacy Education
- Social Service Assessments
- Blood Pressure Screening

A Registered Nurse from Visiting Nurse Service Health is on site every Tuesday from 9:00am to 3:00pm to provide health and wellness support.

