

## FREQUENTLY ASKED QUESTIONS

**Q. HOW MUCH DO I HAVE TO PAY FOR THE SERVICES?**

A. All NORC services are FREE

**Q. HOW DO I QUALIFY FOR ASSISTANCE FROM THE NORC PROGRAM?**

A. If you are a senior, 60 years of age or older, you qualify for assistance from the program

**Q. HOW DO I REGISTER OR SIGN UP FOR ASSISTANCE FROM THE PROGRAM?**

A. Contact our office at (718) 919-2100 or [info@bnsdc.org](mailto:info@bnsdc.org)

**Q. CAN I GET ASSISTANCE FROM THE NORC PROGRAM IF I DO NOT LIVE IN DISTRICT 36 Brooklyn?**

A. Yes you can

**Q. CAN I GET ASSISTANCE FROM THE NORC PROGRAM IF I AM NOT A SENIOR?**

A. Yes, you may receive assistance from the program, on behalf of a senior

**Q. IF I AM UNABLE TO PHYSICALLY COME TO THE OFFICE FOR HELP, CAN I STILL GET HELP?**

A. Yes, we make accommodations for individuals with mobility challenges

**Q. IF MY PRIMARY LANGUAGE IS NOT ENGLISH, CAN I GET ASSISTANCE IN MY LANGUAGE?**

A. Yes, we provide translation services through the Language Lines Solutions

**Q. HOW MANY SERVICES AM I ALLOWED TO HAVE AT ONE TIME?**

A. As many services as you need to ensure that all your needs are met.

## NORC PROGRAMS AND SERVICES

Healthcare Assistance

Social Service Counseling

Financial Education

Technology Training

Food Insecurity Assistance

Home Repair

Assistance Program

Benefits Screening

And More.....

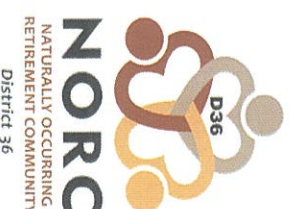


Help Seniors Stay Connected Through Technology

COUNSELLING SERVICES



BROOKLYN  
NEIGHBORHOOD SERVICES



## OLDER ADULT SERVICES PROGRAM

Brooklyn's District 36 (Bedford-Stuyvesant & Crown Heights), is a Naturally Occurring Retirement Community (NORC). NORC districts provide seniors, 60 years of age and older, with programs and services to assist them to age in place at home, and avoid living in nursing homes or other senior facilities.

NORCS are geographically defined either by the dimensions of an apartment building complex or by the boundaries of a neighborhood. There are two types of NORCS, vertical (closed) and horizontal (open); Vertical NORCS are located in single, age-integrated apartment buildings, housing complexes with multiple buildings under common management, or an area where a number of apartment buildings are clustered together; Horizontal NORCS are neighborhood-based, typically in an age-integrated neighborhood, consisting of one- two- and three-family homes.

Brooklyn Neighborhood Services administrates a Horizontal NORC Older Adult Services Program primarily funding through NYC Aging.



## OTHER PROGRAMS AND SERVICES AT BROOKLYN NEIGHBORHOOD SERVICES

- First-time Homebuyer Education and Counseling
- Down Payment and Closing Cost Assistance
- Tenant Counseling and Education
- Emergency Home Repair Assistance
- Financial Literacy Education and Counseling (Youth & Adult)
- Foreclosure Intervention Counseling
- Refinancing



## NORC OBJECTIVE

To coordinate a broad range of health and social services to help to support older residents to age in their own homes. NORCs do so by facilitating and integrating the health and social services already available in the community while organizing additional services and supports necessary to help meet the goal of enabling older adults to remain in their community.



## CONTACT US

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VISIT our website at  
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*Empowering Neighborhoods  
Across Brooklyn*